



**DAYLIGHT
PETROLEUM**

Owner Relations Frequently Asked Questions

1. Why am I receiving a division order and/or revenue checks from Daylight Petroleum and another party?

Depending on the assets and marketing arrangements, it is possible that another WI owner has elected to take their product in-kind (gas). Therefore, you would receive a division order and/or revenue checks from both parties.

2. Why has no one answered my phone call? I have left several messages for someone to get back to me, but no one has responded.

Daylight is in the process of streamlining the owner relations process and response time. We apologize for any inconvenience this has caused. We appreciate your cooperation and patience.

3. How do I contact Daylight Petroleum?

Address: ARI Address

Phone:

Royalty Hotline: 1-888-405-5040

Press 1 for Accounting Specific Questions

Press 2 for Owner relations

Email: ownerrelations@daylightpetroleum.com

Emergency

(800) 223-5609

contact@daylightpetroleum.com

4. What are your hotline hours?

We typically have representatives answering the line from 9:00-11:30 and 12:30-4:00 Central Standard time. If all of our representatives are busy or unavailable, a recording will come on. Please leave a message and we will call you back. Please be sure to leave our name (owner number if available) and correct phone number.

5. Who answers the hotline phone numbers?

The hotline will transfer your call to the necessary team based on the owners choosing. Option 1) Accounting Specific Questions 2) Owner relations

6. Why does the amount of my royalty payment change from month to month?

Changing market conditions can cause fluctuations in price. Mechanical and/or other operating problems or routine maintenance may temporarily affect the amount of production if the well must be taken off line for a period of time. Also, as properties age, there is the normal trend toward declining production. If you have reason to believe an error has occurred, please contact us.

7. What options are available for receiving revenue and revenue detail?

Until further notice, we will be sending out hard copy check detail. Daylight is working on streamlining how working and royalty owners receive their detail.

8. Does Daylight offer Direct Deposit (Electronic Funds Transfer)?

Unfortunately, not at this time. Daylight is working on streamlining how working and royalty owners receive their detail.

9. What should I do if I don't get my check?

Due to potential postal delays, a check might arrive in the mail a few days late. If 5 days have passed from the date you normally receive your check, give us a call. We will be able to verify whether a check was issued and, if not, the reason why. Also, we can advise you if any further action is required

10. How long will it take Daylight to respond to my correspondence?

We attempt to reply to every letter within 30 business days of the receipt of your letter. It could be longer, depending upon the volume and complexity of mail received. E-mails are typically responded to within two to three working days. If the information requested in the e-mail must be researched, it will be passed on to an analyst to be reviewed and responded to.

11. Why am I receiving multiple division of interest for one well with diff. names?

Disregard the well name with a dash and a number next to it.

12. Why is my WI not shown on the DO?

The DO reflects the NRI not the partners WI. If requested, we can confirm the WI.